

Supplier & Vendor Questionnaire

Title

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Your Company Info Company Name: Contact Name & Email: Address #:						
						Phone #:
						Questionnaire
						How many Part-Time & Full-Time Employees in Quality? How many part-Time & Full-Time Employees in Production? How many Part-Time & Full-Time Employees in Customer Service? How many Part-Time & Full-Time Employees in Administration? How many Part-Time & Full-Time Employees in Management Does your company currently hold a valid AS or ISO certificate for Quality Management? (If Yes, provide the following information) Standard Certificate # Date Issued Date Exp Does your company have a Quality Management System (QMS)? YES / NO (If YES, please identify the QMS in Practice)
(If NO, please explain how the organization manages its quality & control of non-conforming materials and corrective actions.) Do customer and/or regulatory authority representatives have access to QMS Documentation? YES / NO (If YES, describe the type of access permitted) How does your company demonstrate the sequence and interaction of its quality related processes? (attach if needed) Does your company documentation include a Quality Policy & Quality Objectives? YES / NO (If YES, please attach a copy)						

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11)	Does your company QMS documentation include a Quality Plan (manual)?
	Comments:
	Does your company have a documented procedure for Control of documents, records, & non-conformance? YES / NO
	(if not all, explain which ones)
	Does your company QMS include a documented procedure for corrective actions & internal auditing? YES / NO
	(if not all, explain which ones) Comments:
	Does your company have a documented procedure for measuring & monitoring Customer Satisfaction? YES / NO
	(if YES, please describe methods used)
	(if NO, please explain)
	Does your company monitor & measure key performance indicators (KPI) at the production and/or service process level? YES / NO
	(if YES, please describe methods used)
	(if NO, please explain
16)	How are Quality Objectives measured, monitored, and communicated to company personnel?
17)	Does your company have a documented procedure for employee development and training? YES / NO (if YES, please describe methods used)
	Does your company have a documented procedure for analyzing the effectiveness of its QMS? YES / NO
ı	(if YES, please describe methods used)
	Thank You for Completing our Survey
	Please add below any comments or suggestions that you would want to include with this survey?

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